

Terms and Conditions

ACCEPTANCE OF ORDER: All custom-printed/custom-embroidered orders are subject to approval of styles, quantities, availability and Momentum Apparel's ability to meet scheduled deadlines.

ART PREPARATION CHARGES: Where you choose Momentum Apparel to render art services, a per-hour charge or itemized charge is made (see price schedule). Most new orders for one-color printing average \$25.00 - \$50.00, including typesetting, art reproduction, and camera services. Color separations are charged separately. We will estimate total charges prior to producing your order. Or, if you prefer, establish an art budget and we will work within your guidelines.

Assignments requiring extensive detailing, line work, or the creation of original graphics (logos, corporate identifications, conceptual renderings, or photographs converted to line art) are subject to quotation prior to our acceptance of your order.

Unless otherwise arranged, in writing, prior to production, all artwork rendered for your order remains the property of our art department and will be maintained at our plant for our exclusive usage in executing your orders.

Where an order is accompanied by professionally prepared black-and-white, camera-ready artwork or production-quality transparencies, no art preparation charges will apply (except where excessive enlargements, reduction or retouching are necessary). Materials furnished remain the property of the provider. Any requests for the return of originals, including discs, must be made within 10 days of completion of order.

BACKORDERS: Orders requiring Momentum Apparel to backorder a portion of the original quantity specified are subject to your re-confirmation to allow us additional time for completion. We will advise you of shortages or other difficulties that may affect your scheduling requirements.

CANCELLATIONS: All orders are considered "firm" when placed. No cancellations on finished merchandise are accepted. Cancellations made prior to production are permitted, subject to charges for artwork in progress, completed screens or custom digitizing, and return of merchandise acquired including all restocking fees and shipping costs incurred by Momentum Apparel.

COMBINED QUANTITY PRICING: We allow total/combined quantity pricing for printed or embroidered orders where all items are printed/embroidered with same ink/thread colors, using same prepared screens/tapes on same continuous production run.

COPY CHANGES: Subject to additional art and preparation charges where appropriate.

CUSTOM MANUFACTURED GARMENTS: Contact sales office for details.

DYE LOTS: Due to market conditions and mill variances, we cannot guarantee consistency of shades to match precisely from order-to-order and dye-lot to dye-lot.

IMPRINT COLORS: All standard and pastel colors are available for screen-printing. Custom colors and PMS colors for screen-printing are available. We will match colors as closely as possible, but due to the nature of ink pigments, dye colors, and fabric characteristics, we cannot guarantee exact colors or tint. Some ink matches are subject to surcharge.

IMPRINT SIZES: Contact Customer Service.

PRICING: Merchandise is sold at prices in effect at time of shipment. Prices subject to change without notice. In between quantities are priced at smaller quantity levels.

PRODUCTION TIME: All orders accepted by Momentum Apparel are contingent upon receiving all instructions, signed order confirmations, specification sheets, artwork approvals and customer-supplied artwork by our order deadline. We cannot be responsible for delays caused by customers, their suppliers or shippers. Orders requiring less than our standard turnaround are subject to rush charges.

PROOFS: All new artwork must be proofed and approved by the customer before we will start production. For actual production proof, contact the Momentum Apparel sales team.

RETURNS & CLAIMS: No returns accepted without prior authorization. All claims must be made within three days of receipt of goods. All returns must be shipped freight prepaid. All claims for goods lost or damaged in transit must be made with the carriers. Our liability ceases upon shipment.

REVISED ORDERS: Momentum Apparel will try to accommodate requests made prior to production but cannot guarantee inclusion. Restocking charges or special order fees may apply, and your due date may be delayed.

RUSH SERVICE: We will assign production priority to orders subject to critical deadline, i.e. for scheduled events, etc. Orders requiring less than the normal 10 working days may be subject to appropriate surcharges. If Momentum Apparel agrees to accept your order, and if time constraints do not permit customary proofs, etc., your purchase order must include the following waiver: No Proofs Required. Complete order, design colors, styles, sizes and graphic instructions as closely as possible to meet production commitment.

SAMPLES: Contact your sales representative or our sales office.

SIZES: Due to market conditions and mill variances, we cannot guarantee consistency in sizes to match from order to order, color to color, or brand to brand. Contact your sales representative or our sales office for sizing information.

SCREEN PREPARATION: Screens are the property of Momentum Apparel and will be maintained at our plant for our exclusive use in executing your orders. Screen charges are to cover the costs of preparing screens and recycling them for continued use.

SHIPPING: FOB our plant, Express Post wherever possible. All other major services available upon customer request. Movement of goods to bus station, air terminals, post office or other shipping points is subject to service charge.

SPECIAL ORDERS: Contact Momentum Apparel sales office. Tell us your requirements on quantities, styles, deadlines, price guidelines. We will do our utmost to satisfy your needs.

TERMS: 50% deposit with order, balance due upon delivery. Payments made by cash or cheque.

INK TYPE: Momentum Apparel reserves the right to determine at its discretion, ink type and chemical composition used on your order unless you specify otherwise in writing. Puff, glitter, neon, high density, reflective, and fluorescent inks are available at additional charge. We scrupulously comply with all local, provincial, and federal environmental and hazardous waste regulations.

LAUNDERABILITY AND SHRINKAGE: Some shrinkage is unavoidable in all knitted garments. To minimize shrinkage, follow washing instructions on garment label. Do not use bleach on coloured fabrics. Do not iron over imprints. Avoid harsh detergents.

OVERRUNS/UNDERRUNS: To maintain production efficiencies, we reserve the right to furnish 5% over-or-under quantities ordered. Orders within this guideline are considered complete. Actual quantity shipped will be invoiced. Exact quantities cannot be guaranteed!

PREPARATION CHARGES: Call Sales for price schedules.

THREAD COLORS: All standard colors and pastels are available. Metallic thread and non-stocked items are available by special order. Contact sales office for availability and pricing information. Where customer meets agreed-upon production volume using specially ordered thread colors, we will rebate all costs. Please be advised, however, that due to market conditions and mill variations, we cannot guarantee consistency of shades to match precisely from order-to-order and dye-lot-to-dye-lot.

THREAD TYPE: Unless instructed otherwise, we use exclusively 100% polyester thread.

WARRANTIES: There are no warranties beyond those listed on this page, nor are there any other warranties expressed or implied, including the warrant of merchantability and in no event shall Momentum Apparel be liable for any consequential or special damages.

WASTE ALLOWANCES: While we maintain quality control standards well beyond standard industry guidelines, production efficiencies warrant a waste allowance of up to 3%. We will not be responsible for errors of up to 3% of contracted quantities. We will replace, repair, or provide reimbursement at our discretion and our expense for merchandise spoiled in production beyond 3% waste.